

# The Seven Attributes of a Finance Process Automation cloud solution provider

## 01 Implementation Success

Proven Track Record of successful implementations



## 02 Operational Track Record

Referenced strategic partnerships. High standards, good cultural fit

## 03 Data Ownership

Confirmed data ownership and exit plan (if needed)

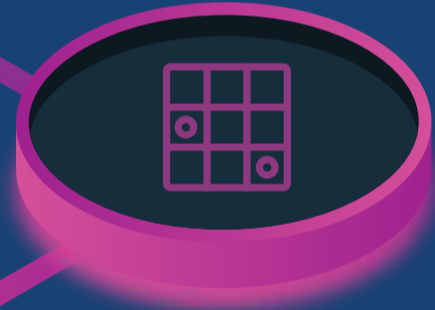


## 04 Infrastructure

Confirmed BCP, Security certification - ISO27001, named datacentre providers

## 05 ROI

Established ROI and timeline



## 06 Support Agreement

Support hours, location, in-house

## 07 SLA

99% availability, disaster recovery, structured response times, escalation procedures, maintenance & product update comms



Find out more information on each of these 7 attributes in our blog... coming soon