

# PRESS RELEASE

## **New appointments to support team**

Dave Manneh and Louis Thebaudeau joined Eastleigh based Documation in January as Support Analysts. Both have had similar experiences with large corporates and with SME's and come to Documation from previous support roles with leading IT organisations. Reflecting the need to support Documation's increasing numbers of mainland European customers, Louis is a native Frenchman, coming to the UK from his hometown of Nantes. Jon Moakes, Assistant Support Manager at Documation, is pleased with how well the two new starters are fitting in:

"I am delighted that Dave and Louis have decided to join Documation. Already both have been a real asset to the team and we are all looking forward to working with them in the future. This growth of the support team reflects Documation's constant push towards achieving the highest level of customer service and satisfaction."

Dave and Louis will assist the support team in providing professional customer service and support to Documation customers. Coming from a previous role working as a Systems Support Analyst for a leading UK art gallery, Dave feels settled in Documation already:

"I have been surprised at how customer focused everyone is at Documation, it's a really positive environment to work in. From my experience so far, I can see that Documation provides an incredibly powerful solution that can automate and streamline business processing as well as offering document management functionality."

ENDS

### **About Documation**

Documation is a software developer and system integrator of document management and workflow solutions. Using over 18 years experience in the

document management business they develop tailored solutions fitted to the requirements of each individual business from their headquarters in Eastleigh.

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